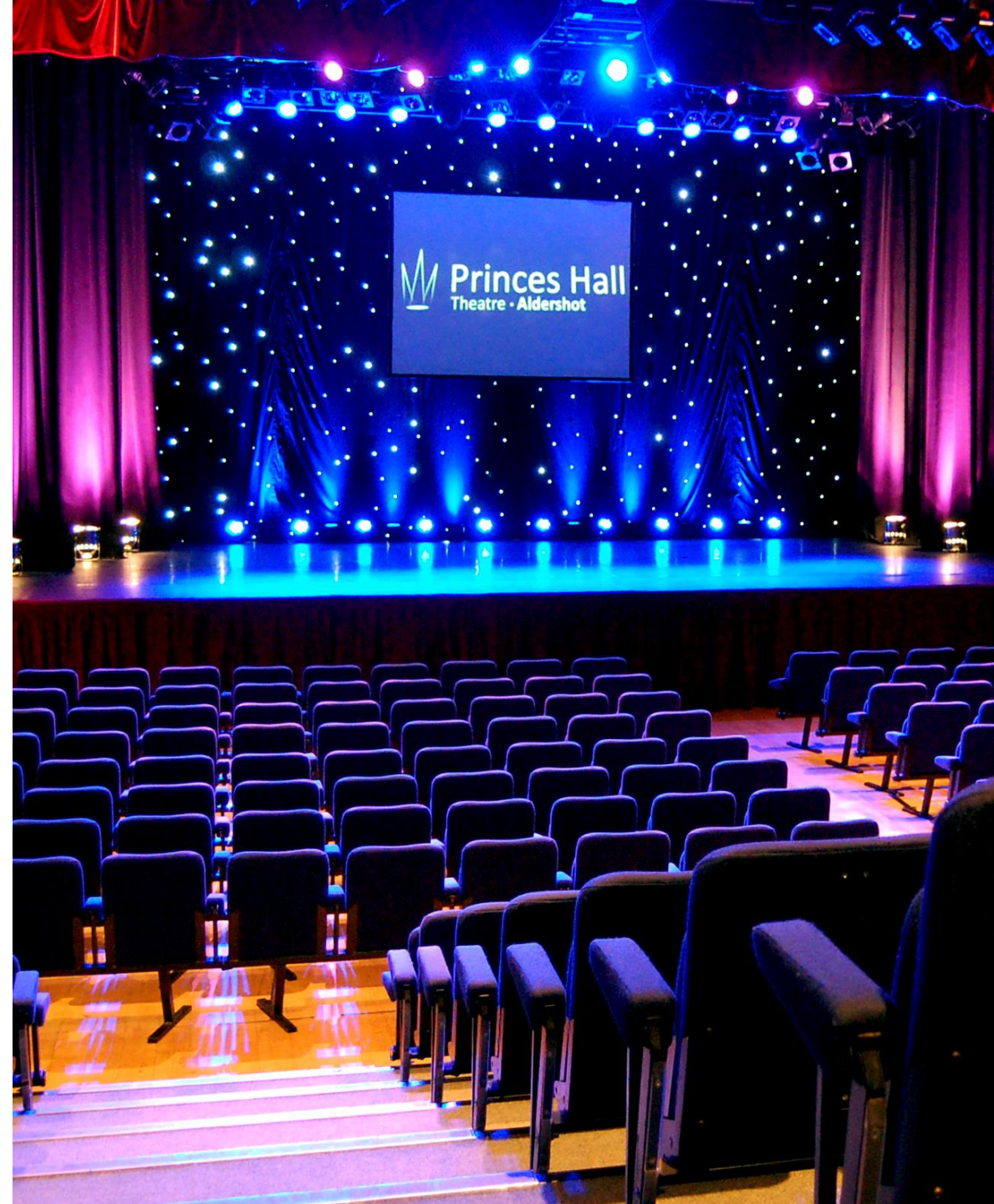


# A visual story for the Princes Hall Theatre



Hello from the Princes Hall Aldershot.

This visual story has been made to help you get to know the theatre before you come to see a show.

If you would like any more information after reading this visual story then please contact our friendly Box Office team.

01252 329155

[princeshallboxoffice@rushmoor.gov.uk](mailto:princeshallboxoffice@rushmoor.gov.uk)



# Arriving at the theatre

When you arrive at the theatre you can enter either via the ground floor doors which look like this:



Or through the Foyer doors at the top of our main steps which look like this:



Before a performance, our Box Office and Foyer areas can feel busy and noisy whilst everyone waits to take their seats. Please do speak to one of our friendly stewards and let us know if you need any help.

# Collecting your tickets

Our Box Office is on the ground floor and looks like this:



Here you will find our Box Office staff ready to greet you and help you with your tickets.

You may already have your tickets and therefore not need to visit our Box Office.



# Toilets

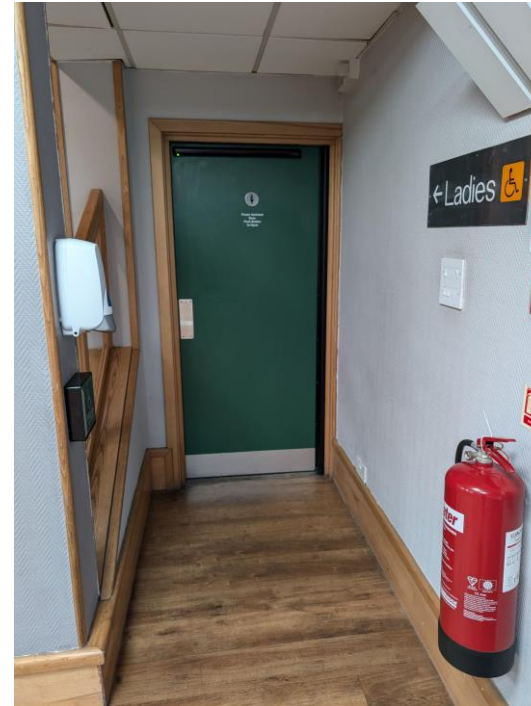
Our main toilets are signposted within our building, but if you need any help finding them, please ask any of our friendly and helpful members of staff to direct you.

Our main toilets can be found on the ground floor and look like this:

They have power assisted doors which helps with access.

If you need assistance, there is an accessible bay within each of these sets of toilets. We also have a unisex toilet which can be accessed from within the auditorium. This toilet is not signposted, so please ask a member of staff for access.

Ladies



Gents



# Drinks and snacks

Our Bar is on the first floor and looks like this:



We have a one-way system into the Bar from the Main Foyer, so please follow this sign.

You can buy drinks and snacks here before the show and during the interval.

Our stewards also work behind the bar and are happy to help you if you have any questions.



# Accessing the auditorium

The auditorium is on the first floor and our balcony seats are on the second floor.  
We have stairs and a lift to help you access the right level.



This is the lift and stairs on the ground floor by the Box Office and toilets.



This the lift and stairs in the main Foyer on level one. From here you can go down to the Box Office and toilets or up to the balcony.

# Our Stewards and entering the auditorium

You will see lots of Stewards when you come to see a show. Our Stewards wear uniform with name badges. They are very friendly and are here to help.



When you are ready to go into the auditorium, our Stewards will scan your ticket and will give you directions to your seat.

Your seat number and row are printed on your ticket.

If you need any help finding or accessing your seat, please do ask any of our Stewards for assistance.



# In the auditorium

This is what the auditorium looks like.

It is a large room filled with seats facing the stage.

When you take your seat it may be noisy and the lights may be dimmed.



# The performance

As the performance is about to begin, the lights will lower, and everyone will stop talking. Music may start and people may clap along.

The performers will walk onto the stage, and the show will start.

There may be loud music at times during the performance, so if it's too loud, you can cover your ears.

People may clap and cheer at different moments during the show, and you can join in and clap too if you wish.

If you find it all too much and would like to take a break outside, please leave the auditorium and head back to the foyer. A steward will be there to assist you.





# The interval

At about halfway through the performance, there will be a break, known as the interval.

During this time, the lights will brighten, and you're welcome to leave your seat if you wish.

The interval lasts for 20 minutes, giving you a chance to stretch your legs, have a snack or drink, and use the toilets.

An announcement will signal the end of the interval, at which point you'll need to return to your seat.

As the performance is about to resume, the lights will dim once more, music may play, and the performers will return to the stage.

# The end of the show



At the end of the show, the audience will clap and cheer to show their enjoyment of the performance.

Once the performers leave the stage, the lights will come back on, and people will begin to exit the auditorium.

It may get a bit busy and noisy as everyone leaves, but that's completely normal – everyone is just heading home.

# Enjoy the show!

We hope you have found this guide useful.

Your enjoyment and having a fun, memorable experience at the theatre is our top priority.

We are committed to ensuring you have the best time possible, and our friendly staff are always here to help.

If you need any assistance or have any questions, feel free to reach out to us at any time—we're happy to assist!

Princes Hall Box Office 01252 329155

[princeshallboxoffice@rushmoor.gov.uk](mailto:princeshallboxoffice@rushmoor.gov.uk)

Princes Hall, Princes Way, Aldershot GU11 1NX

